## Case Study: CAAHEP's Accreditation Management System

The Commission on Accreditation of Allied Health Education Programs (CAAHEP) is the largest programmatic accreditor in the health sciences field. In collaboration with its Committees on Accreditation (CoAs), CAAHEP reviews and accredits over 2,000 educational programs in twenty-four (24) health science occupations.

CAAHEP is recognized by the Council for Higher Education Accreditation (CHEA) and is a member of the Association of Specialized & Professional Accreditors (ASPA).

## Challenge

CAAHEP faced the constant struggle of updating multiple databases and Excel spreadsheets with the same information shared by committees, board of directors and staff. This data sharing was done within a Microsoft Access database and emailed between CAAHEP staff. They realized they needed a centralized data management system that could be accessed online too; manage all of their accreditation activities, institutions, programs, annual reports, and invoices while eliminating all redundant data entry of their current process.

## Solution

CAAHEP's solution was to develop an online accreditation management system (AMS), which would organize, document and manage their accredited programs. Within this solution was a complete website redesign, allowing for a seamless online process for programs to request accreditation services. As CAAHEP's needs expanded, additional modules were added, such as an Annual Report Management System (ARMS). This module tracked enrollment, retention, outcomes, and surveys. The CAAHEP Hub, a second module, was added so the CoAs could submit a recommendation for accreditation as well as track standards and citations. Eventually, CAAHEP added an invoicing module to provide further automation in sending out annual invoices with the capability to take credit card payments online.

## Results

CAAHEP's AMS now completely automates their manual accreditation process allowing CAAHEP to offer their CoAs increased value through elimination of redundant data entry and online data sharing, with a greatly improved web-based accreditation process flow and the ability to analyze [data mine] massive amounts of data pertinent to member institutions.

The CAAHEP AMS has since evolved into Indigo Interactive's current Jura™ Platform - a full suite of accreditation management solutions.

**Contact Indigo Interactive to learn more about our accreditation management systems!**